



624 Camberwell Road, Camberwell 3124

tel 9889 4457

www.homeofficemadeeasy.com.au

ABN 90 093 021 795 ACN 093 021 795

HOME OFFICE MADE EASY WARRANTY INFORMATION

Warranty Information

Home Office Made Easy offers to the original purchaser of first-quality products a Limited Warranty that the furniture is free from defects in material and workmanship. Limited Warranties do not apply to purchases of 'as-is' or selected 'display samples'. Any purchase that is exempt from the Limited Warranty will be clearly marked with 'warranty void' or similar by an authorised member of Home Office Made Easy staff on the proof of purchase. Any costs for packing and shipping are not covered under warranty where they may apply. Service claims under this warranty are to be made through the retail store from which the furniture was purchased. To obtain proper service under this warranty, the original receipt/ invoice should be presented as proof of purchase.

Elements - Domestic Application

Home Office Made Easy will, at its option in its sole discretion, repair or replace, or provide a substitute for, any part or parts found to be defective in material or workmanship for a period of twenty (20) years from the date of the original purchase. This warranty applies under condition of normal household use, but does not apply to defects that result from negligence, misuse, abnormal use, accident or commercial use.

Elements - Commercial Application

Home Office Made Easy will, at its option in its sole discretion, repair or replace, or provide a substitute for, any part or parts found to be defective in material or workmanship for a period of seven (7) years from the date of the original purchase. This warranty applies under condition of normal commercial use, but does not apply to defects that result from negligence, misuse, abnormal use or accidents.

Paragon - Domestic Application

Home Office Made Easy will, at its option in its sole discretion, repair or replace, or provide a substitute for, any part or parts found to be defective in material or workmanship for a period of twenty (20) years from the date of the original purchase. This warranty applies under condition of normal household use, but does not apply to defects that result from negligence, misuse, abnormal use, accident or commercial use.

Federation - Timber

Home Office Made Easy will, at its option in its sole discretion, repair or replace, or provide a substitute for, any part or parts found to be defective in material or workmanship for a period of twelve (12) months from the date of the original purchase. This

warranty applies under condition of normal household use, but does not apply to defects that result from negligence, misuse, abnormal use, accident or commercial use. Natural variation in timber grains and hues will vary in the final product to what may be seen as examples in the retail store. This is not considered a defect and is exempt from warranty claims. Natural timbers continue to exchange moisture with the atmosphere and care should be taken not to apply heat sources, direct sunlight or moisture to its surface. Doing so will allow the moisture percentage to change dramatically over time, shrinking or swelling the timber accordingly, allowing the boards to separate over time. This is not considered a defect and is exempt from warranty claims.

Federation - Catalysed Lacquer

Home Office Made Easy will, at its option in its sole discretion, repair or replace, or provide a substitute for, any part or parts found to be defective in material or workmanship for a period of twelve (12) months from the date of the original purchase. This warranty applies under condition of normal household use, but does not apply to defects that result from negligence, misuse, abnormal use, accident or commercial use.

Chairs - Mechanism

Home Office Made Easy will, at its option in its sole discretion, repair or replace, or provide a substitute for, any part or parts found to be defective in material or workmanship for a period of 3 (3) years from the date of the original purchase. This warranty applies under condition of normal use, but does not apply to defects that result from negligence, misuse, abnormal use or accidents.

Chairs - Upholstery

Home Office Made Easy will, at its option in its sole discretion, repair or replace, or provide a substitute for, any part or parts found to be defective in material or workmanship for a period of 3 (3) years from the date of the original purchase. This warranty applies under condition of normal use, but does not apply to defects that result from negligence, misuse, abnormal use or accidents. This warranty does not cover fading, piling or shrinkage; and is not valid where there is evidence of soiling, misuse, abuse, negligence or accidents. Dye lots may vary and is characteristic of certain fabrics. Warranty claims do not extend to dye lot variance, and exact match of shade on fabric repairs cannot be assured. Leathers with unique markings such as scars, texture and hue variation are typical of the product. This is not considered a defect and is exempt from warranty claims.